InFlight™
Integration Overnight

BOISE ◆ STATE
UNIVERSITY

Environment

- 30,000 Users
- PeopleSoft Campus Solutions
- PeopleSoft HCM
- PeopleSoft Financials
- Blackboard Learn

Products

- InFlight for PeopleSoft
- InFlight for Blackboard
- InFlight Secure SSO
- InFlight SSO Bounce

"The user doesn't recognize they're in PeopleSoft, they just recognize they're in the my.BoiseState experience"

Boise State University: The Unified Web Experience

Boise State University, a public research university with nearly 20,000 students, selected InFlight as the tool it will use to integrate PeopleSoft Campus Solutions, HCM and Financials into SharePoint. Driving the decision were several capabilities only InFlight delivered and that Boise State required.

First, SharePoint was going to serve as the University's core business intelligence platform, which meant that it was going to be part of their environment for the long term. Second, Boise State wanted to take the disparate systems that students, faculty and staff, logged into on a daily basis and bring them together into one, unified web experience. As a result, the big question among senior leadership at Boise State was; how can we get more value out of our existing SharePoint investment and deliver a campus-wide, unified portal?

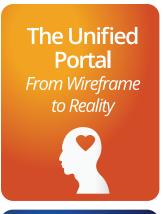## Unified Web Experience: SharePoint 2010

The University chose SharePoint 2010 to deploy its Unified Web Experience strategy, which would later become known as my.BoiseState. This would provide students, faculty and staff with a single source for information and a single place to access key applications including Google Apps, Blackboard and PeopleSoft through a campus-wide SharePoint portal.

Integrating PeopleSoft into SharePoint: Build vs Buy

Boise State began researching solutions to tie PeopleSoft into its my.BoiseState SharePoint portal and soon discovered there were few options. "It really does come down to a build versus buy decision" says Brian Bolt, Office of Information Technology, Operational Director at Boise State. "If we were going to build it we were going to invest a lot of time producing web services from PeopleSoft's Integration Broker" he added. Aside from the risk and uncertainty associated with most software development projects, Boise State didn't have the bandwidth for this approach.

Instead of developing PeopleSoft SharePoint integrations with web services, Boise State chose to license and install InFlight as part of my.BoiseState Phase I go-live for the following reasons;

- **No Development Costs.** InFlight™ made the integration of PeopleSoft and SharePoint fast and easy; freeing up precious time and resources so they could focus on the my.BoiseState user experience.
- **Improved User Experience.** InFlight™ provides complete control over the look and feel of PeopleSoft.

  "We knew that we wanted to provide an environment where anything related to PeopleSoft had the same branded and polished style that we were delivering via SharePoint. Making it all blend in was pretty important to us", says Bolt.
- **Any part of any module.** InFlight™ enables customers to integrate any part of any PeopleSoft module into SharePoint. This allows customers to bypass unnecessary or cumbersome navigation or steps in the PeopleSoft application, streamlining the user experience. Boise State estimates it will reduce the number of mouse-clicks required to perform key processes by 50% or greater.

The Unified Portal
From Wireframe to Reality

Any Part of Any Module
Data and Functionality

Secure Single Sign-On
Preserve ERP Security

Free Trial
Ask About Our Proof-of Integration Program

- **Secure Single Sign-On.** InFlight™ delivers out-of-the-box secure single sign-on (SSO), eliminating the need for additional software and simplifying the technology stack. InFlight SSO allows a user to log in to SharePoint and then be immediately authenticated into both PeopleSoft and Blackboard.

  "We recognized that we had an ambitious plan for incorporating a lot of the Campus Solutions pieces", says Bolt. InFlight SSO Bounce ensured Boise State would be able to launch its my.BoiseState portal with direct access to PeopleSoft Student Center from within SharePoint – a business critical go-live requirement.

  The InFlight SSO combined with the ability to transform the PeopleSoft look translates into a truly unified SharePoint portal with one look and feel. According to Bolt, "The user doesn't recognize they're in PeopleSoft, they just recognize they're in the my.BoiseState experience".

- **Platform ROI: PeopleSoft and SharePoint. InFlight™:** extends hard-to-reach PeopleSoft functionality to an even wider user base; driving greater user satisfaction and incremental return-on-investment across Boise State's PeopleSoft Enterprise applications. In addition, Boise State had committed to SharePoint as its long-term business intelligence platform and was determined to find ways of driving greater value from its investment. InFlight enabled the quick, easy and secure integration of PeopleSoft into SharePoint, bringing the crux its Unified Web Experience strategy to fruition.

Next Steps: More Integrations, Fewer Customizations

Boise State is starting by integrating its most critical applications first and the initial phase of deployment is focused entirely on Campus Solutions and the student experience. Next, the University plans "…to integrate across the entire PeopleSoft platform…using InFlight over the course of the next year", says Brian.

In addition, InFlight is helping Boise State de-customize some of its 550 custom PeopleSoft processes. In one example, International Student Check-in, relies heavily on InFlight in order to reduce development time and accelerate time-to-market. The University has taken the different elements of the International Student Check-in PeopleSoft customization and brought the components related to it into a single pane in SharePoint. This streamlines the user experience by providing the student one simple place to check in and register.

"This is important is because we're pulling in information from a number of different PeopleSoft components. The alternative to that would be a number of different web service or a PeopleSoft native application and what InFlight has done with its Data Capture technology is to actually the deliver the information from these disparate sources within PeopleSoft seamlessly into a single window for this particular process", says Bolt. "It's turning out to be very effective".

For more information contact InFlight
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